

House Bill 5
Long Range Building Program
Department of Administration
Enterprise System Services Centers

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444-2777

Before the
Long Range Planning Joint Subcommittee
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Mr. Chairman, members of the committee, for the record my name is Dick Clark. I am the Chief Information Officer (CIO) of the Information Technology Services Division (ITSD), within the Department of Administration.

I am here today to present the committee with the Enterprise Systems Services Centers proposal.

1. A primary duty for the CIO is to implement the conscious policy objectives established by the legislature within the Montana Information Technology Act of 2001
2. Two of those legislative objectives are:
 - MITA 2-17-512 (m) - the department shall operate and maintain a central computer center for the use of state government, political subdivisions, and other participating entities under terms and conditions established by the department.
 - MITA 2-17-512 (n) - the department shall operate and maintain a statewide telecommunications network for the use of state government, political subdivisions and other participating entities under terms and conditions established by the department.

The department provides three major service areas for its customers.

1. Provide enterprise-wide system services operations to state agencies and local units of government that choose to use state services.
 - These major services, such as SABHRS and email, are housed in the Mitchell building center.
 - The majority of agencies have applications hosted by ITSD in the Mitchell building.
2. The network is a major service that provides connections throughout state government and the Internet.

- About three dozen counties depend on the state network for their connectivity in addition to more than 500 state sites.
 - The network is housed in the Mitchell building.
3. The third major area of service is the telephone system.
- All state long-distance traffic, as well as the roughly 8,000 local phone circuits in the Helena area, is handled by ITSD in Helena.
 - The telephone system is housed in the Mitchell building.

Bottom line:

Modernizing with new Enterprise Systems Services Centers will give state agencies and ITSD equal access to advanced technologies and will maximize state resources by leveraging economies of scale. Most importantly, by providing agencies the opportunity of coordinating and sharing resources through the Enterprise Services Center, agencies can focus more of their technology resources on agency-specific applications that support their unique missions. Additionally, it will raise disaster recovery capability, security, and facilities to a uniform level across all state agencies; and greatly increase survivability in the event of a natural disaster. Finally, it will send a message to our Federal Partners that we intend to fully comply with their ever tightening physical and data security requirements for continued participation in Montana programs.

Mr. Chairman and members of the committee, the time and opportunity is now for Montana to invest in these new centers.

I am available to answer any questions you may have.

Thank you.